

User Agreement (Terms and Conditions)

Date Valid from: Friday 20th June 2025

1. Eligibility

1. 1.1. You must be at least 18 years of age to participate in kickerbout activities.
2. 1.2. By registering, you confirm that the information provided is accurate, complete, and current.

2. Participation and Code of Conduct

3. 2.1. All Users are expected to behave respectfully and responsibly at all times.
4. 2.2. Abusive, discriminatory, violent, or unsporting conduct is strictly prohibited.
5. 2.3. Kickerbout reserves the right to suspend or permanently exclude Users who breach this Agreement or otherwise behave inappropriately.
6. 2.4. All participants are expected to arrive fifteen minutes prior to the games scheduled kick-off time. Games will not overrun past scheduled times.
7. 2.5. For the safety of all participants, we strongly advise removing jewelry before playing. Removing chewing gum is also strongly advised due to choking risks for participants.
8. 2.6. Teams are selected as evenly as possible, based on your stated preferences (such as position and predominant foot), and the coach's judgement of past playing experience or performance.
9. 2.7. Positions are flexible. Where no designated goalkeeper is selected, participants may be asked to rotate time in goal.

3. Health and Fitness Acknowledgement

10. 3.1. You acknowledge that participation in football involves physical exertion and risk of injury.
11. 3.2. You represent that you are in suitable physical health to participate and that you do so voluntarily and at your own risk.
12. 3.3. You accept full responsibility for any injury or health condition that may arise as a result of your participation.

4. Limitation of Liability

13. 4.1. Kickerbout shall not be liable for any injury, accident, loss, or damage suffered by you, unless caused by our gross negligence or wilful misconduct.
14. 4.2. You agree to release and discharge Kickerbout, its directors, staff, partners, and venues from any and all claims arising from your participation, except where liability cannot be excluded under applicable law.
15. 4.3. All Kickerbout sessions are led by coaches who are medically trained and hold current first aid qualifications, ensuring appropriate support is available in case of injury or emergency.

5. Cancellations and Refunds

- 16. 5.1. User's payments are non-refundable. Bookings can be re-scheduled with more than 48 hours notice. In circumstances of re-scheduling or cancelling within 48 hours of a booked event, Users will not be entitled to a refund.
- 17. 5.2. Credits may be issued at kickerbout's sole discretion.
- 18. 5.3. kickerbout reserves the right to cancel any event due to weather, venue unavailability, or other unforeseen circumstances. In such cases, booking credits will be issued where appropriate.

6. Payments

- 19. 6.1. All fees are payable at the point of booking unless otherwise stated.
- 20. 6.2. kickerbout reserves the right to change pricing at any time.
- 21. 6.3. If payment fails or is reversed, kickerbout reserves the right to restrict or suspend your access to Services.

7. Media Use

- 22. 7.1. You acknowledge and agree that photographs, videos, or recordings may be taken during kickerbout sessions.
- 23. 7.2. You grant kickerbout permission to use such media in any promotional, marketing, or related materials, whether in print or digital form.
- 24. 7.3. If you wish to opt out of media use, you must notify us in writing before attending your session.

8. Personal Data and Privacy

- 25. 8.1. We collect and process personal data in accordance with applicable data protection laws and our Privacy Policy, available on our website.
- 26. 8.2. By using the Services, you consent to the collection and use of your data as described therein.
- 27. 8.3. We respect your privacy and will never share, sell, or disclose your personal data to third parties without your explicit consent.

9. Modifications to Terms

- 28. 9.1. kickerbout reserves the right to update or modify this Agreement at any time.
- 29. 9.2. Continued use of the Services after changes are posted constitutes your acceptance of the revised Agreement.
- 30. 9.3. Where required by law, we will provide advance notice of material changes.

10. Governing Law

- 31. 10.1. This Agreement shall be governed by and construed in accordance with the laws of England and Wales.
- 32. 10.2. Any disputes arising in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Entire Agreement

33. 11.1. This Agreement, together with our Privacy Policy and any other applicable documents, constitutes the entire agreement between you and kickerbout in relation to the Services.